



## Inspire change with an interactive phone system!



Your clients want to do business with you. Don't let unreliable phone infrastructure make them call a competitor. Rethink outdated technology and give your business the features it needs to stay ahead in today's marketplace — a Voice over Internet Protocol (VoIP) phone system that meets all your company's communication needs and more.

### Be in control wherever you are

In this day and age, a phone line should be more than just a means of communication — it's an asset that can keep customers loyal. That is why businesses must be able to adapt their technology as seamlessly as they change their strategies.

Teams are looking for a better way to communicate effectively using technology regardless of where they might be based. **Software & Telecom Solutions** offer your business the ability to phase out your traditional phone system, by integrating it with Microsoft Teams and PSTN (Public Switched Telephone Network) (basically an external line), creating a hybrid telephony system.

This solution allows you the flexibility to call from anywhere – where there is data/Wi-Fi access, with one tool to communicate between calls, video and audio conferencing.

If a business relies on receiving incoming customer phone calls or maintaining teams communicating between different locations, then ensuring that you have a reliable phone infrastructure in place is critical.

### Make your move voice-over-internet protocol today and enjoy the benefits of:

- ✓ Creating more desk space.
- ✓ Eliminating the need for physical desk phones.
- ✓ Save costs – no additional contracts or expense claims.
- ✓ Call cost management from the corporate TMS – telephone management system.
- ✓ Call recording for POPI compliance for selected or all users – using the corporate call recording solution.
- ✓ PABX access from anywhere – where there is data/Wi-Fi.

### Lower your TCO costs today

Telecommunication cost savings are made possible with **Software & Telecom Solutions**, which provides automated provisioning of new users, systems, and exchanges. ST Solutions makes use of VoIP technology, to allow you to transform your business communications and infrastructure.

Integrating Microsoft Teams with existing PABX's allows you to dial from the Teams client to existing extensions without incurring costs, and make external calls routed via Teams to the existing Private Automatic Branch Exchange (PABX) breaking out via the existing SIP Trunks. No additional contract costs are required for personnel who has Teams on their mobiles already.

If you are looking for a solution to efficiently work and communicate from any location, cut on hardware costs (telephone handsets), eliminate Cellphone contracts for mobile users and achieve more organized desk spaces then ST Solutions has the perfect solution.

**Reliable connection. Reliable service. Reliable solution.**

For more information on our services give us a call.



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